



ترست للصرافة
Trust Exchange

Quality Policy

Trust Exchange Company WLL is a leading Financial Service provider, whose primary services include Remittance, Currency Exchange and a range of authorized value added financial services. Our Leadership team and employees are fully committed to earn and maintain the trust of our customers, partners and stakeholders.

The cornerstone of our Quality initiative is our commitment to place legal & regulatory compliance, customer service, and operational excellence as the core foundation of our Quality Management System. We will achieve these aims by:

- Providing quality service delivery channels and financial transactional services that fulfils the core customer need for a secure, quality, speedy and low cost transaction service
- Establishing policies, values, processes, procedures complemented by an effective risk management framework in order to maintain and continuously improve legal & regulatory compliance, customer service and operational excellence
- Establishing quality objectives on the basis of this policy and reviewing them in a timely manner

Our Quality Policy is an integral part of our customer charter. We are committed to actively engage with our employees converting our Quality Policy into a permanent pledge to establish and maintain the trust of our customers, partners, employees, shareholders and other stakeholders.

Our Quality Policy will be periodically reviewed and updated by management.

K.N.S. Das
General Manager

